

BRIGHT STAR-SALEM SPECIAL UTILITY DISTRICT

Providing Quality Water Service to Wood and Rains Counties Since 1971

REGULAR BUSINESS HOURS:
MONDAY - THURSDAY 8:00AM TO 4:00PM
FRIDAY 8:00AM TO 3:00PM

Rate & Fee Schedule **Effective May 1, 2026**

5/8 x 3/4"	Meter Service - \$	3,900.00	\$	42.00 Minimum
Full Port 3/4"	Meter Service - \$	5,750.00	\$	63.00 Minimum
1"	Meter Service - \$	9,775.00	\$	105.00 Minimum
1-1/2"	Meter Service - \$	19,075.00	\$	210.00 Minimum
2"	Meter Service - \$	30,425.00	\$	336.00 Minimum
3" Turb.	Meter Service -	TBD	\$	630.00 Minimum
4" Turb.	Meter Service -	TBD	\$	1,008.00 Minimum
North Shrs/Hide-A-Way			\$	42.00 Minimum

Volumetric Charge for Gallons Used

0 - 2,000	Gallons Billed @ \$4.50 per Thousand
2,001 - 6,000	Gallons Billed @ \$5.20 per Thousand
6,001 - 10,000	Gallons Billed @ \$5.85 per Thousand
10,001 - 20,000	Gallons Billed @ \$6.50 per Thousand
Over 20,001	Gallons Billed @ \$7.25 per Thousand

NEW SERVICE STANDARD RESIDENTIAL

Service Activation Fee	\$	25.00
Easement Recording Fee	\$	25.00
Customer Service Inspection	\$	25.00
Deposit	\$	125.00
Installation Tap fee	\$	3700.00
Total		\$3,900.00

\$1100.00 Down Payment

RESERVICE

Deposit	\$125.00
Tap Fee	\$200.00
Reconnect Fee	\$ 50.00
Service Act Fee	\$ 25.00
TOTAL	\$400.00

Transfer Fee	\$200.00	(\$125 Refundable Deposit)
Renter Deposit	\$175.00	(\$125 Refundable Deposit)
Service Activation Fee	\$ 50.00	
Service Trip Fee/Data Log Fee	\$ 50.00	
Late Charge	\$ 10.00	On all accounts not paid by 15th
Reconnect Fee	\$ 75.00	
Reconnect (After Hours)	\$100.00	
Returned Check/ ACH	\$ 25.00	
Customer History Report	\$ 5.00	

****Line Extension Fees will be quoted upon application for service.****

238 N. Osborn Street, Alba, TX 75410 • Phone: 903-765-2701

Email: brightstarsud@yahoo.com

Website: www.brightstarwater.com

Office Hours: 8 AM to 4 PM

BRIGHT STAR-SALEM SPECIAL UTILITY DISTRICT

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SERVICE APPLICATION

PLEASE PRINT

DATE: _____

APPLICANT'S NAME: _____

CO-APPLICANT'S NAME: _____

PHYSICAL ADDRESS FOR WATER SERVICE

BILLING ADDRESS

EMAIL: _____

HOME PHONE: _____

CELL PHONE: _____

WORK PHONE: _____

SERVICE BEGIN DATE: _____

RENT: _____ OWN: _____

LANDLORD'S NAME: _____

LEGAL DESCRIPTION OF PROPERTY: (Include name of Road, Survey, Tract # or Lot #, Subdivision Name)

PREVIOUS OWNER'S NAME (if known): _____

Select Requested Meter Size (new meter sets)

ALL TAP FEES INCLUDE A DEPOSIT

☐ 5/8"x3/4" Standard Meter
20 Gallons Per Minute
Residential
\$3,900.00 Tap Fee
Monthly Charge \$42.00+Usage

☐ 3/4" Full Port / 1" Meter
30 / 50 Gallons Per Minute
Residential / Some Commercial
\$5750.00/\$9775.00 Tap Fee
Monthly Charge \$63.00/\$105+Usage

☐ 1 1/2" / 2" Meter
100 / 160 Gallons Per Minute
Commercial / High gpm Demand
Tap Fee to Be Determined
Monthly Charge \$210/\$336

Office Use Only: Route #: _____

Pump #: _____

Sequence #: _____

ACCT # _____

AMT \$ _____

CK# _____

DATE REC _____

INITIAL _____

STAND INSTALL _____ NON-STANDARD _____

BORE/EXT _____

EASEMENT: YES _____ NO _____

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SERVICE APPLICATION AND AGREEMENT (CONT'D)

AGREEMENT made this _____ day of _____, _____ between **BRIGHT STAR-SALEM SPECIAL UTILITY DISTRICT**, a Political Subdivision created under the laws of the State of Texas (hereinafter called the District) and _____ (hereinafter called the Applicant or Customer).

The District shall sell and deliver water service to the Applicant and Applicant shall purchase, receive, and/or reservice water service from the District in accordance with the District's Service Policy as amended from time to time by the Board of Directors of the District.

The Customer shall pay the District for service hereunder as determined by the District's rates and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which the Customer acknowledges receipt hereof by execution of this agreement.

The Board of Directors and Management shall have the authority to discontinue, terminate or suspend water service of any Applicant not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service.

All water shall be metered by meters to be furnished and installed by the District. **The meter is for the sole use of the Customer and is to provide service to only one (1) dwelling and/or only one (1) business.** Extension of pipe or pipes to transfer utility service from one property to another, to share, resell, or sub meter water to any other persons, dwellings, business, and/or property, etc., is prohibited.

The District shall have the right to locate a water service meter and the pip necessary to connect the meter on the Customer's property at a point to be chosen by the District, and shall have access to it property and equipment located on the Customer's premises at all reasonable times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Customer's property.

The District's authorized employees shall have access to the Customer's property, premises, and facilities at all reasonable times for the purpose of inspection, to ensure compliance with state required Minimum Acceptable Operating Practices for Public Drinking Water Systems, as promulgated by the Texas Commission on Environmental Quality or successor agency, applicable plumbing codes, and utility construction standards. The District strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

In the event the total water supply is insufficient to meet all of the needs of the Customers, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Water Conservation Plan. With execution by the Applicant of this Agreement, Applicant hereby shall comply with the terms of said Plan.

The Customer shall install at their own expense any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves or other equipment that may be specified by the District. **The use of pipes and pipe fittings that contain more than 0/25% lead or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the District.**

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer's property at a point to be chosen by the District, and shall have access to its property and equipment located upon Customer's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Customer's property. The Customer shall install at their own expense any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the District. The District shall also have access to the Customer's property for the purpose of inspecting for possible cross-connections and other undesirable plumbing practices. The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. This service agreement serves as notice to each customer of the plumbing practices. This service agreement serves as notice to each customer of the plumbing restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable plumbing practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulation. Additionally, all pressure relief valves and thermal expansion devices must be in compliance with state plumbing codes.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

The District shall maintain a copy of this agreement as long as the Customer and/or premises is connected to the public water system. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiation service and periodically thereafter. The inspections shall be conducted during the District's normal business hours. The District shall notify the Customer in writing of any cross-connections or other undesirable plumbing practices which have been identified during the initial or subsequent inspection. The Customer shall immediately correct any undesirable plumbing practice on their premises. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of the service agreement shall cause the District to : either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

By execution hereof, the Customer shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers of the District, normal failures of the system, or other events beyond the District's control.

The Customer shall grant to the District a condition of service, an easement for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other such equipment which may be deemed necessary by the District to extend or improve system wide service.

By execution of the Service Application and Agreement, applicant agrees that non-compliance with the terms of this Agreement by said Applicant shall constitute denial or discontinuance of service until such time the violation is corrected to the satisfaction of the District.

Any Misrepresentation of the facts by the Applicant in any of the pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the District's Policies.

Applicant Signature

Date

NOTICE TO ALL CUSTOMERS

Any plumbing attached to our service connection is the full responsibility of the customer. Any water leakage at that connection or anywhere on the customer service line will be billed to the customer. The customer will be held responsible for full payment.

Customer Signature

Date

CUSTOMER / APPLICANT EMERGENCY REPAIR REQUEST AGREEMENT

Customer / Applicant: _____

Account #: _____

Phone #: _____

I, the Customer / Applicant, request that the District notify the person(s) listed below, **(OR)** turn off meter service if I am not available.

In case of emergency please contact:

1. _____
Phone # _____
2. _____
Phone # _____
3. _____
Phone # _____

YES / NO
(Circle one)

I hereby authorize Bright Star-Salem SUD personnel to **TURN OFF MY**
METER in case of a leak or other type of emergency on my property.

I also understand and acknowledge that the District is under no obligation or liability to look for any leaks occurring on my property, and that the District may not know when or if a leak is on my property. I also understand that I am fully responsible to pay for all water usage at my residence in accordance with the District service policy.

Customer / Applicant: _____
(Signature)

Date: _____

FIRE DEPARTMENT CONTRIBUTIONS

Important Customer Notice:

This notice is provided to all customers as a reminder that we add a \$1 VOLUNTARY fee to each water bill for our local fire departments. This is a voluntary fee that is added to each account. The Board of Directors remits all fees collected twice each year to the Alba, Yantis, Emory, and Steamboat Shores Volunteer Fire Departments. In 2025 we paid \$1,551.50 to each fire department. This amount was kindly donated by our customers. The board does not keep any of the donations for administrative fees. We appreciate all customers that make these contributions to our local fire departments, and we appreciate all volunteer firemen for their service to the community. If you do not want to pay the \$1 Voluntary Contribution do not sign this statement.

Thank you
Board of Directors

- ☐ I want to participate in the \$1 a month volunteer fire fee
- ☐ I do not want to participate in the \$1 a month volunteer fire fee.

Customer Signature

NOTICE REGARDING EXTREME WEATHER EVENTS

Dear Customer:

The Public Utility Commission's rule in Title 16, Chapter 24 Texas Admin. Code § 24.173(d) prohibit Bright Star-Salem Special Utility District from imposing a late fee or from disconnecting your retail water service for nonpayment of bills that are due during an extreme weather emergency until after the emergency is over.

An extreme weather event is defined as a period beginning when the previous day's highest temperature in your area did not exceed 28 degrees Fahrenheit, and the temperature is predicted to remain at or below that level for the next 24 hours according to the nearest National Weather Service reports for your area. For purposes of these requirements, an extreme weather emergency is over on the second business day the temperature exceeds 28 degrees Fahrenheit.

Bright Star-Salem SUD is required to offer a payment schedule to an affected customer that requests a payment schedule. If you are a customer of Bright Star-Salem SUD and are affected by an extreme weather emergency, you may request a payment schedule from Bright Star-Salem SUD for unpaid bills that are due during the extreme weather emergency.

For affected customers that request a payment schedule, Bright Star-Salem SUD is prohibited from disconnecting service for nonpayment of bills that are due during an extreme weather emergency. However, once a payment schedule is offered to the affected customer, disconnections may resume if (1) the affected customer declines to accept the payment schedule in a timely manner, or (2) if the affected customer has violated the terms of the payment schedule.

If you have a bill from Bright Star-Salem SUD due during an extreme weather emergency, then you are an affected customer and you qualify to request a payment schedule from Bright Star-Salem SUD for your bill. Please contact our office at: 903-765-2701

Thank you,
Wanda Gaby
Wanda Gaby
General Manager

AVISO AL CLIENTE CON RESPECTO A UNA EMERGENCIA CLIMATICA EXTREMA

Estimado cliente:

La Comisión de Servicios Públicos de Texas en su título 16, capítulo 24 Texas Admin. Code § 24.173(d) prohíbe Bright Star-Salem SUD de imponer un cargo por pago atrasado o desconectar su servicio de agua por falta de pago de facturas que vencen durante una emergencia climática extrema hasta después del término de la emergencia.

Un evento climático extrema se define como un período que comienza cuando la temperatura más alta del día anterior en su área no superó las 28 grados Fahrenheit, y se pronostica que la temperatura permanecerá en o por debajo de ese nivel durante las próximas 24 horas de acuerdo con los informes del Servicio Meteorológico Nacional más cercanos de su área. Para los propósitos de estos requisitos, una emergencia climática extrema termina el segundo día en el cual la temperatura excede las 28 grados Fahrenheit.

Bright Star-Salem SUD está obligada a ofrecer un plan de pagos a un cliente afectado que solicite un plan de pagos. Si usted es cliente de Bright Star-Salem SUD se ve afectado por una emergencia climática extrema, puede solicitar un plan de pagos a Bright Star-Salem SUD para las facturas no pagadas que vencieron durante la emergencia climática extrema.

Para los clientes afectados que solicitan un cronograma de pagos, Bright Star-Salem SUD tiene prohibido desconectar el servicio por falta de pago de facturas vencidas durante una emergencia climática extrema. Sin embargo, una vez que se ofrece un plan de pagos al cliente afectado, las desconexiones pueden reanudarse si (1) el cliente afectado se niega a aceptar el plan de pagos de manera oportuna, o
(2) si el cliente afectado ha violado los términos del plan de pagos.

Si tiene una factura de Bright Star-Salem SUD que vence durante una emergencia climática extrema, entonces usted es un cliente afectado y califica para solicitar un plan de pagos de Bright Star-Salem SUD para su factura. Por favor, póngase en contacto con nuestra oficina en 903-765-2701.

Gracias,
Wanda Gaby
Wanda Gaby