



# Bright Star-Salem Special Utility District

238 N Osborn  
Alba, Texas 75410  
903-765-2701  
Fax: 903-765-4334  
"We're Making Water Happen"  
[www.brightstarwater.com](http://www.brightstarwater.com)



Laura Reid - President  
Jackie Staley - Vice Pres  
Jeannine Hayes - Sec/Treasurer

Jason Stovall - Director  
Paula Hass - Director  
Wanda Gaby - General Mgr

**REGULAR BUSINESS HOURS:**  
**MONDAY - THURSDAY 8:00AM TO 4:00PM**  
**FRIDAY 8:00AM TO 3:00PM**

## Rate & Fee Schedule Effective July 1, 2021

5/8 x 3/4"	Meter Service - \$2,825	\$ 32.00 Minimum
Full Port 3/4"	Meter Service - \$4,237	\$ 43.00 Minimum
1"	Meter Service - \$7,062	\$ 80.00 Minimum
1-1/2"	Meter Service - \$14,125	\$160.00 Minimum
2"	Meter Service - \$22,600	\$256.00 Minimum
3" Compound	Meter Service - \$42,375	\$512.00 Minimum
3" Turb.	Meter Service - \$45,200	\$560.00 Minimum
Church Rates	Meter Service - \$2,825	\$ 30.00 Minimum
North Shrs/Hide-A-Way		\$ 25.00 Minimum

## Volumetric Charge for Gallons Used AS of SEPT 1, 2021

0 - 2,000	Gallons Billed @\$4.00 per Thousand
2,001 - 10,000	Gallons Billed @\$4.50 per Thousand
10,001 - 30,000	Gallons Billed @\$5.50 per Thousand
Over 30,001	Gallons Billed @\$6.50 per Thousand

### NEW SERVICE STANDARD RESIDENTIAL

Service Activation Fee	\$ 25.00
Easement Recording Fee	\$ 25.00
Customer Service Inspection	\$ 25.00
Deposit	\$ 125.00
Installation Tap fee	<u>\$2,625.00</u>
<b>Total</b>	<b>\$2,825.00</b>

\$585.00 Down Payment

### RESERVICE

Deposit	\$125.00
Tap Fee	\$200.00
Reconnect Fee	\$ 50.00
Service Act Fee	<u>\$ 25.00</u>
<b>TOTAL</b>	<b>\$400.00</b>

<b>Transfer Fee/Renter Deposit</b>	<b>\$175.00</b>	(\$125 Refundable Deposit)
<b>Service Activation Fee</b>	<b>\$ 50.00</b>	
<b>Service Trip Fee/Data Log Fee</b>	<b>\$ 50.00</b>	
<b>Late Charge</b>	<b>\$ 10.00</b>	On all accounts not paid by 15th
<b>Reconnect Fee</b>	<b>\$ 75.00</b>	
<b>Reconnect (After Hours)</b>	<b>\$100.00</b>	
<b>Returned Check/ ACH</b>	<b>\$ 25.00</b>	
<b>Customer History Report</b>	<b>\$ 5.00</b>	

\*\*\*\*Line Extension Fees will be quoted upon application for service.\*\*\*\*

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PH. 903-765-2701  
FAX: 903-765-4334

Web Site: [www.brightstarsud.com](http://www.brightstarsud.com)

\*\* REQUIRED FIELDS

SERVICE APPLICATION

PLEASE PRINT

\*\*DATE: \_\_\_\_\_

\*\*APPLICANT'S NAME: \_\_\_\_\_

SPOUSE'S NAME: \_\_\_\_\_

\*\*PHYSICAL ADDRESS FOR WATER SERVICE:

\*\*BILLING ADDRESS:

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

\*\*EMAIL: \_\_\_\_\_

\*\*CELL PHONE: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_

\*\*SERVICE BEGIN DATE: \_\_\_\_\_

RENT: \_\_\_\_\_ OWN: \_\_\_\_\_

LANDLORD'S NAME : \_\_\_\_\_

\*\*LEGAL DESCRIPTION OF PROPERTY: (Include name of Road, Survey, Tract# or Lot and Block Number of Subdivision) \_\_\_\_\_  
\_\_\_\_\_

PREVIOUS OWNER NAME AND ADDRESS: (if known) \_\_\_\_\_

Acreage: \_\_\_\_\_

House SQ Feet: \_\_\_\_\_

Number in Family: \_\_\_\_\_

Select Requested Meter Size:

**\*\* ALL TAP FEE'S INCLUDE A \$125.00 REFUNDABLE DEPOSIT APPLIED TO OUTSTANDING WATER CHARGES \*\***

- 5/8" x 3/4" Standard Meter
- 20 Gallons Per Minute
- Residential
- \$2,250.00 Tap Fee
- Monthly Charge \$30.00 + Usage

- Full Port 5/8" & 1" Meter
- 30 / 50 Gallons Per Minute
  - Residential / Some Commercial
  - Tap Fee To Be Determined
  - Monthly Charge \$45 / \$75 + Usage

- 1-1/2" / 2" Meter
- 100 / 160 GPM
- Commercial/High gpm Demand
- Tap Fee To be Determined
- Monthly Charge \$150 / \$240 + Usage

OFFICE USE: Route # \_\_\_\_\_; Pump# \_\_\_\_\_; Sequence # \_\_\_\_\_

CCT.NO. \_\_\_\_\_ AMTS \_\_\_\_\_ CK# \_\_\_\_\_ DATE REC. \_\_\_\_\_ INIT. \_\_\_\_\_

E-SERV. \_\_\_\_\_ STAND.INSTL \_\_\_\_\_ NON STAND \_\_\_\_\_ BORE/EXT \_\_\_\_\_ EASEMT Yes \_\_\_\_\_ No \_\_\_\_\_

**SERVICE APPLICATION AND AGREEMENT (CONT'D)**

AGREEMENT made this \*\* \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_

Between **BRIGHT STAR-SALEM SPECIAL UTILITY DISTRICT**, a Political

Subdivision Created under the laws of the State of Texas (hereinafter called the District) and

\*\* \_\_\_\_\_, (hereinafter called the Applicant or Customer).

(Your Name)

The District shall sell and deliver water service to the Applicant and Applicant shall purchase, receive, and/or reserve water service from the District in accordance with the District's Service Policy as amended from time to time by the Board of Directors of the District.

The Customer shall pay the District for service hereunder as determined by the District's Rates and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Customer acknowledges receipt hereof by execution of this Agreement.

The Board of Directors and Management shall have the authority to discontinue, terminate or suspend water service of any applicant not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service.

All water shall be metered by meters to be furnished and installed by the District. **The meter is for the sole use of the Customer and is to provide service to only one (1) dwelling and/or only one (1) business. Extension of pipe or pipes to transfer utility service from one property to another, to share, resell, or sub meter water to any other persons, dwellings, business, and/or property, etc., is prohibited.**

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer's property at a point to be chosen by the District, and shall have access to its property and equipment located on Customer's premises at all reasonable times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Customer's property.

The District's authorized employees shall have access to the Customer's property, premises, and facilities all reasonable times for the purpose of inspection, to insure compliance with state required Minimum Acceptable Operating Practices for Public Drinking Water Systems, as promulgated by the Texas Commission on Environmental Quality or successor agency, applicable plumbing codes, and utility construction standards. The District strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

In the event the total water supply is insufficient to meet all of the needs of the Customers, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Water Conservation Plan. With execution by the Applicant of this Agreement, Applicant hereby shall comply with the terms of said Plan.

**SERVICE APPLICATION AND AGREEMENT {CONT'D}**

The Customer shall install at his own expense any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves or other equipment as may be specified by the District. The use of pipes and pipe fittings that contain more than 0.25% lead or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the District.

By execution hereof, the Customer shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers of the District, normal failures of the system, or other events beyond the District's control.

The Customer shall grant to the District as a condition of service, an easement for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other such equipment which may be deemed necessary by the District to extend or improve system wide service.

By execution of this Service Application and Agreement, applicant agrees that non-compliance with the terms of this Agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the District's Policies.

\_\_\_\_\_  
\*\*Applicant

\_\_\_\_\_  
Date

<p><b>Monthly Charge+ Water Used</b> <b>(monthly charge is determined by meter size)</b></p> <p><b>Water Use Charge Per 1,000 Gallon:</b> \$4.00 /1,000 gal. for 0-2,000 gal \$4.50 / 1 ,000 gal. for 2,001-10,000 gal \$5.50 /1,000 gal. for 10,001-30,000 gal \$6.50 /1000 gal for &gt;30,001 gals</p> <p><b>\$10.00 Late Fee if bill is not paid by the 15<sup>th</sup> each month</b> <b>\$125 Deposit Refunded/Applied to Final Bill</b></p>
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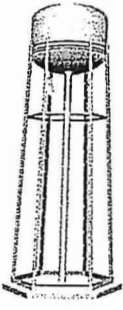
**CONFIDENTIALITY FORM FOR  
BRIGHT STAR-SALEM SPECIAL UTILITY DISTRICT  
CUSTOMERS**

Under Law you can request that certain personal information contained in our utility records not be released to unauthorized persons. This information consists of the customer's home address and telephone numbers.

We must still provide this information, when requested, to certain state agencies or an agency of the Federal Government; and during election cycles.

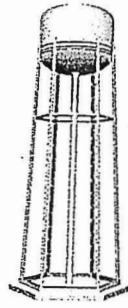
In order to keep your information confidential, please sign below acknowledging the request.

\_\_\_\_\_  
\*\*Applicant Signature



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## CUSTOMER / APPLICANT EMERGENCY REPAIR REQUEST AGREEMENT

Customer / Applicant: \_\_\_\_\_  
Account #: \_\_\_\_\_  
Phone #: \_\_\_\_\_

I, the Customer / Applicant, request that the District notify the person (s) listed below, (OR) turn off meter service if I am not available.

In case of emergency please contact:

1. \_\_\_\_\_  
Phone # \_\_\_\_\_
2. \_\_\_\_\_  
Phone # \_\_\_\_\_
3. \_\_\_\_\_  
Phone # \_\_\_\_\_

**YES / NO**

I hereby authorize Bright Star-Salem SUD personnel to **TURN OFF MY METER** in case of a leak or other type of emergency on my property.

I also understand and acknowledge that the District is under no obligation or liability to look for any leaks occurring on my property, and that the District may not know when or if a leak is on my property. I also understand that I am fully responsible to pay for all water usage at my residence in accordance with the District service policy.

Customer / Applicant: \_\_\_\_\_

Date: \_\_\_\_\_

## FIRE DEPARTMENT CONTRIBUTIONS

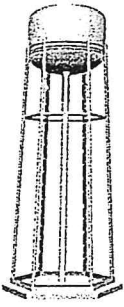
### Important Customer Notice:

This notice is provided to all customers as a reminder that we add a \$1 VOLUNTARY fee to each water bill for our local fire departments. This is a voluntary fee that is added to each account. The Board of Directors remits all fees collected twice each year to the Alba, Yantis, Emory and Steamboat Shores Volunteer Fire Departments. In 2016 we paid \$3,423.75 to each fire department. This amount was kindly donated by our customers. The board does not keep any of the donations for administrative fees. We appreciate all customers that make these contributions to our local fire departments, and we appreciate all volunteer firemen for their service to the community. If you do not want to pay the \$1 Voluntary Contribution do not sign this statement.

Thank you  
Board of Directors

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I understand that a \$1 fee will be added to my water bill for the volunteer fire departments.



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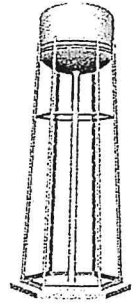
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## NOTICE TO ALL CUSTOMERS

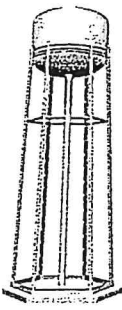
Any plumbing attached to our service connection is the full responsibility of the customer. Any water leakage at that connection or anywhere on the customer service line will be billed to the customer. The customer will be held responsible for full payment.

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Customer Signature

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Date



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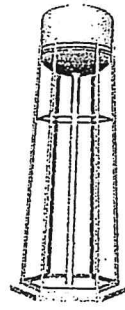
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## APPLICANT

RE: Customer Service Inspections

Effective January 1, 1996, all utilities, including special utility districts will be required to maintain customer service inspection certifications. This inspection must occur prior to providing continuous water service to new construction, material improvements or corrections to private plumbing facilities, or when the water supplier believes that a cross-connection or unacceptable plumbing exists. With this addition to the rules, water suppliers must ensure proper plumbing throughout the distribution system. The existence of a serious threat to the integrity of the public water supply is sufficient grounds for immediate termination of water service. Once the threat of contamination is eliminated, service may resume.

Following is a copy of the Customer Service Inspection Certification from which must be completed and signed by a licensed inspector, or plumber. In order to establish permanent water service the following form must be completed by a licensed inspector or plumber and returned to our office. At that time you will be approved for permanent water service. Until that time your service is only temporary.

These rules represent a firm commitment by the TCEQ, and our Utility District to protect our precious drinking water supply from contamination. We ask for your cooperation and assistance in assuring compliance with these rules in order to better protect the health and well-being of the citizens of Texas.

If you have any questions concerning these rules please feel free to contact our office or the TCEQ Operations Monitoring Team of the Drinking Water Program in Austin, at 512-239-6020.



**Texas Commission on Environmental Quality  
Customer Service Inspection Certificate**

Name of PWS:	
PWS ID #:	
Location of Service:	

Reason for Inspection: New construction .....   
 Existing service where contaminant hazards are suspected .....   
 Major renovation or expansion of distribution facilities .....

I \_\_\_\_\_, upon inspection of the private water distribution facilities connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge:

Compliance	Non-Compliance	
<input type="checkbox"/>	<input type="checkbox"/>	(1) No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission
<input type="checkbox"/>	<input type="checkbox"/>	(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.
<input type="checkbox"/>	<input type="checkbox"/>	(3) No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.
<input type="checkbox"/>	<input type="checkbox"/>	(4) No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988 and prior to January 4, 2014.
<input type="checkbox"/>	<input type="checkbox"/>	(5) Plumbing installed after January 4, 2014 bears the expected labeling indicating ≤0.25% lead content. If not properly labeled, please provide written comment.
<input type="checkbox"/>	<input type="checkbox"/>	(6) No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service lines;    Lead     Copper     PVC     Other   
 Solder;            Lead     Lead Free     Solvent Weld     Other

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Remarks:	

Signature of Inspector:		Registration Number:	
Title:		Type of Registration:	
Date:			

### Cross-Connections are Prohibited

No physical connection between the distribution system of our public drinking water supply and that of any other water supply of unknown quality will be permitted. See sketch below for an explanation.

